

# 19th International Conference on Information Systems for Crisis Response and Management

Tarbes, France  
May 22- May 25, 2022



**Organized by**



**In collaboration with**



**Sponsored by**



# Welcome message

On behalf of the organizing committee, we welcome you to the 19th International Conference on Information Systems for Crisis Response and Management (ISCRAM 2022), Tarbes, France. The conference is organized by INP-ENIT and in collaboration with ISCRAM Organization.

ISCRAM 2022 Conference is a forum where researchers and practitioners from all around the world meet every year to share experiences and raise challenges in all the aspects related to the design, development, and use of information systems to improve the management of crisis and disaster situations.

The 4-days program exhibits high level scientific presentations and workshop sessions.

A number of networking and social events are also organized all along the conference.

We underline the presentation of the four distinguished keynote speakers: Pr. Christian Reuter (Technical University Darmstadt), Pr. Gyöngyi Kovács (Hanken School of Economics, Helsinki, Finland), Pr. Keri K. Stephens (University of Texas, Austin), and Mr. Gregory Allione (Fire and Rescue Service of the Bouches-du-Rhône, France).

We hope that you will enjoy your stay in Tarbes.

# General program

		Monday May 23 <sup>th</sup>					Tuesday May 24 <sup>th</sup>			Wednesday May 25 <sup>th</sup>								
		08:00 - 17:30					On site registration			On site registration								
		08:30 - 09:00					Opening & Welcome											
		09:00 - 10:00					Keynote speaker 1 - Gyöngyi Kovacs <i>Room: Grand Amphi</i>			Keynote speaker 2 - Gregory Allione <i>Room: Grand Amphi</i>			Keynote speaker 4 - Christian Reuter <i>Room: Grand Amphi</i>					
		10:00 - 10:30					Coffee break			Coffee break			Coffee break					
		10:30 - 11:30					Track 1 <i>Applications, Tools and Components for Crisis Management Room: E1</i>	Track 3 <i>Usability and Universal Design of ICT for Emergency Management Room: E2</i>	Track 8 <i>Command &amp; Control Studies Room: E3</i>	Track 9 <i>Social Media for Crisis Management Room: E4</i>	Track 12 <i>AI and Intelligent Systems for Crises and Risks Room: E5</i>	EENA Panel <i>Room: E3</i>		Track 9 <i>Social Media for Crisis Management Room: E3</i>	Track 2 <i>Analytical Modelling and Simulation Room: E1</i>	Tracks 8 & 7 <i>Command &amp; Control Studies &amp; Disaster Public Health and Healthcare Informatics Room: E2</i>	Tracks 10 & 11 & 14 <i>Geospatial Technologies and Geographic Information Science for Crisis Management &amp; Reimagining ethical, legal, and social issues in a COVID era &amp; Open Track Room: E4</i>	
		11:30 - 12:30					Practitioner Session <i>Room: E3</i>			Track 6 <i>Technologies for First Responders Room: E2</i>	Track 2 <i>Analytical Modelling and Simulation Room: E1</i>	Practitioner Session <i>Room: E3</i>						
Sunday May 22 <sup>th</sup>		12:30 - 13:30					Lunch			Lunch			Closing Ceremony & Lunch					
12:30 - 13:30		On site registration					12:30 - 13:30			Lunch			Closing Ceremony & Lunch					
13:30 - 14:30		Workshop 1 <i>Systemic Risk Assessment and Management Room: E1</i>	Workshop 2 <i>Intelligent Crisis Management Technologies (ICMT) : Big Data Analytics and AI for Disaster Risk Reduction Room: E2</i>	Workshop 3 <i>Listening to Listeners: current approaches and challenges in using social media as a source of information Room: E3</i>	Workshop 4 <i>Crisis Anticipation : concepts, methods and systems Room: E4</i>	Tutorial <i>Trust and reliability of social data for crisis management and analysis Room: E5</i>	Doctorial Consortium <i>Room: C1&amp;6</i>	13:30 - 14:30			Track 2 <i>Analytical Modelling and Simulation Room: E1</i>	Track 4 <i>Visions for Future Crisis Management Room: E2</i>	Track 6 <i>Technologies for First Responders Room: E3</i>	Track 9 <i>Social Media for Crisis Management Room: E4</i>	Track 13 <i>Data and resilience: opportunities and challenges Room: E5</i>	Keynote speaker 3 - Keril Stephens <i>Room: Grand Amphi</i>		
14:30 - 15:30							14:30 - 15:30			Poster & demos <i>Room: Building E</i>								
15:30 - 16:00		Coffee break					15:30 - 16:00			Coffee break			Social Event: Visit of the "Grottes de Bétharam"					
16:00 - 17:00		Workshop 1 <i>Systemic Risk Assessment and Management Room :E1</i>	Workshop 2 <i>Intelligent Crisis Management Technologies (ICMT) : Big Data Analytics and AI for Disaster Risk Reduction Room: E2</i>	Workshop 3 <i>Listening to Listeners: current approaches and challenges in using social media as a source of information Room: E3</i>	Workshop 4 <i>Crisis Anticipation : concepts, methods and systems Room: E4</i>	Tutorial <i>Trust and reliability of social data for crisis management and analysis Room: E5</i>	Doctorial Consortium <i>Room: C1&amp;6</i>	16:00 - 17:00			Panel: Ethics and Crisis management <i>Katrina Peterson, Carole Adam, Stefan Schauer, Florence Sedes and Nado Matta Room: Grand Amphi</i>			SCRAM General Assembly <i>Room: Grand Amphi</i>				
18:30 - 22:00		Social Event at "Les galoppins" bar					17:30 - 23:00			Cocktail + Visit of Lourdes			Gala Dinner (Château Boucaut14)					

## ISCRAM 2022 Tracks

- [Track 01](#): Applications, Tools and Components for Crisis Management
- [Track 02](#): Analytical Modeling and Simulation
- [Track 03](#): Usability and Universal Design of ICT for Emergency Management
- [Track 04](#): Visions for Future Crisis Management
- [Track 05](#): Enhancing Protection of Critical Infrastructures
- [Track 06](#): Technologies for First Responders
- [Track 07](#): Disaster Public Health and Healthcare Informatics
- [Track 08](#): Command & Control Studies
- [Track 09](#): Social Media for Crisis Management
- [Track 10](#): Geospatial Technologies and Geographic Information Science for Crisis Management (GIS)
- [Track 11](#): Reimagining ethical, legal, and social issues in a COVID era
- [Track 12](#): AI and Intelligent Systems for Crises and Risks
- [Track 13](#): Data and resilience: opportunities and challenges
- [Track 14](#): Open Track

## ISCRAM 2022 Workshops

- [Workshop 01](#): Systemic Risk Assessment and Management
- [Workshop 02](#): Intelligent Crisis Management Technologies (ICMT): Big Data Analytics and AI for Disaster Risk Reduction
- [Workshop 03](#): Listening to listeners: current approaches and challenges in using social media as a source of information
- [Workshop 04](#): Crisis Anticipation: concepts, methods and systems

## ISCRAM 2022 KEYNOTE Speakers



**Christian Reuter** is Professor at Technical University of Darmstadt. His chair Science and Technology for Peace and Security (PEASEC) in the Department of Computer Science combines computer science with peace and security research. On the intersection of the disciplines (A) Cyber Security and Privacy, (B) Peace and Conflict Studies as well as (C) Human-Computer Interaction, he and his team specifically address (1) Peace Informatics and technical Peace Research, (2) Crisis Informatics and Information Warfare as well as (3) Usable Safety, Security and Privacy. As author and reviewer (since 2009) as well as co-track chair (since 2015) he has been involved in ISCRAM for more than one decade. ([www.peasec.de/team/reuter](http://www.peasec.de/team/reuter))



**Gyöngyi Kovács** is the Erkko Professor in Humanitarian Logistics, and the Subject Head of Supply Chain Management and Social Responsibility at the Hanken School of Economics, in Helsinki, Finland. She is a founding Editor-in-Chief of the Journal of Humanitarian Logistics and Supply Chain Management (JHLSCM) and is on the editorial board of several other journals. She was the first Director of the Humanitarian Logistics and Supply Chain Research Institute (HUMLOG Institute) and has published extensively in the areas of humanitarian logistics and sustainable supply chain management. She was awarded humanitarian logistics researcher of the year 2020 by the American Logistics Aid Network ALAN. Currently, she is leading a Horizon 2020 (EU) COVID-19 project called “HERoS” (Health Emergency Response in Interconnected Systems).



**Keri K. Stephens, PhD**, is a Professor in Organizational Communication Technology, a Distinguished Teaching Professor, Co-Director of Technology, Information, & Policy Institute, and she directs the OPTICLab in the Moody College of Communication at The University of Texas at Austin. Her research program examines the role of technology in organizational practices and organizing processes, especially in contexts of crisis, disaster, and health. She has authored over 100 articles appearing in research journals, proceedings, and books, and her two most recent books are the national-level, award-winning book *New Media in Times of Crisis* (2019, Routledge), and the two-time, national-level, award-winning book *Negotiating Control: Organizations and Mobile Communication* (2018, Oxford University Press). Prior to academia, she used her BS in biochemistry degree and worked in the fields of environmental chemistry, biopharmaceutical analysis, and laboratory robotics.



**Gregory Allione** is the General Controller, Departmental Director of the Fire and Rescue Service of the Bouches-du-Rhône, France. *"Like most of us, I was a volunteer firefighter in my village, in one of these communal rescue centers where we enjoy meeting up and getting involved. I was barely 17 years old."* Originally from the Var, he became a volunteer fireman in 1989, then a professional in 1997. He joined the board of directors of the Federation in 2003, then left the federal authorities in 2010 to serve the State and carry the voice of firefighters. He thus became social advisor to the Director General of Civil Security and Crisis Management, then civil security advisor to the Minister of the Interior in 2012. In October 2014, he is appointed chief of corps, departmental director of Bouches-du-Rhône. He is again elected to the Federation's Board of Directors in September 2015 and then joined the Executive Committee as Vice President in charge of strengthening the role of firefighters in civil security and crisis management. He has been President of the Federation since October 12, 2018 and as such he sits on the national governance bodies of fire and rescue services (National Commission of Fire and Rescue Services, National Council of Volunteer Firefighters, Association for the Loyalty and Recognition Benefit, Monitoring Committee of the National Sdis-SAMU Reference System).

<b>Sunday 22-May -2022</b>		
12:30 - 13:30	Onsite registration	
13:30 - 15:30	<b>Workshop 1: Systemic Risk Assessment and Management</b>  <i>(Room: E1)</i>	<b>Chairs: <i>Jose Julio Gonzalez and Colin Eden</i></b> <ul style="list-style-type: none"> <li>• Introduction to the tool strategyfinder™</li> <li>• Creation of a map of risks for a simple pandemic scenario (how infodemic affects people willingness to vaccinate)</li> <li>• Creation of causal diagram (adding arrows showing causes and effects)</li> <li>• Review and quality assurance of the causal diagram</li> <li>• Analysis of the map of risks as causal diagram</li> <li>• Development of strategies that are effective and practical</li> <li>• How to assign responsibility for implementation of the strategies</li> <li>• Documentation of the strategies</li> <li>• Discussion and evaluation as dialogue between the researchers and the participants</li> </ul>
	<b>Workshop 2: Intelligent Crisis Management Technologies (ICMT): Big Data Analytics and AI for Disaster Risk Reduction</b>  <i>(Room: E2)</i>	<b>Chairs: <i>Anastassios Karakostas, Stefanos Vrochidis, Claudio Rossi, Evangelos Sdongos, Spyridon Kintzios, Maike Overmeyer, Katerina Margariti, and Krishna Chandramouli</i></b> <ul style="list-style-type: none"> <li>• Technological Big Data and AI trends of crisis management</li> <li>• Brainstorming session</li> <li>• Interactive session</li> </ul>
13:30 - 15:30	<b>Workshop 3: Listening to listeners: current approaches and challenges in using social media as a source of information</b>  <i>(Room: E3)</i>	<b>Chairs: <i>Lucia Castro Herrera and Terje Gjørseter</i></b> <ul style="list-style-type: none"> <li>• Introduction - presentations of concepts and methods</li> <li>• Basic concepts and hands-on activities <ul style="list-style-type: none"> <li>○ Social media use in PSOs.</li> <li>○ 3-5 examples of configurations.</li> </ul> </li> <li>• Analysis of scenarios that could illustrate current challenges and opportunities <ul style="list-style-type: none"> <li>○ Breaks will be administered in between scenario activities (approximately every 2 sessions).</li> </ul> </li> <li>• Summary and discussion of experience (interactive - 15 min)</li> </ul>

		<ul style="list-style-type: none"> <li>○ Questionnaire for feedback about the workshop and evaluation of learning outcomes.</li> </ul>
13:30 - 15:30	<b>Workshop 4: Crisis Anticipation: concepts, methods and systems</b>  <i>(Room: E4)</i>	<b>Chairs: Agnès Voisard and Christian Després</b> <ul style="list-style-type: none"> <li>• Emerging concepts, methods, and systems to model and handle anticipation in crisis management</li> <li>• Processes in the preparation of a crisis</li> <li>• Preparedness and strategic plans for crisis</li> <li>• Benchmarks for resilience</li> <li>• Formal description of crisis scenarios</li> <li>• Crisis labs: design and user behavior</li> </ul>
13:30 - 15:30	<b>Tutorial: Trust and reliability of social data for crisis management and analysis</b>  <i>(Room: E5)</i>	<b>Chairs: Valentina Dragos, Delphine Battistelli, and Farah Benamara</b> <ul style="list-style-type: none"> <li>• Trust and reliability on social platforms</li> <li>• Facts, opinions and uncertainties in social data</li> <li>• Upcoming trends for social data analysis</li> <li>• Questions &amp; Answers</li> </ul>
13:30 - 15:30	<b>Doctorial Consortium</b>  <i>(Room:C18)</i>	<b>Chairs: Kathleen Moore, Audrey Fertier</b>

<b>Monday</b> <b>23 - May - 2022</b>	
08:00 - 17:30	Onsite registration
08:30 - 09:00	Opening & Welcome <b>Room: Grand Amphi</b>
09:00 - 10:00	Keynote speech: <b><i>Humanitarian Logistics for Pandemic Response.</i></b>  By <b>Prof. Gyöngyi Kovács</b>  Professor in Humanitarian Logistics, and the Subject Head of Supply Chain Management and Social Responsibility at the Hanken School of Economics, in Helsinki, Finland.  Session Chair:  <b>Room: Grand Amphi</b>
10:00 - 10:30	Coffee break

10:30-12:30	<b>Track 1: Applications, Tools and Components for Crisis Management</b>  <b>(Room: E1)</b>	<b>Chairs: Bas Lijnse, Jürgen Moßgraber &amp; Anastasios (Tasos) Karakostas</b>	
		10:30	<b>Preparedness against hazardous events: A novel tool for water <u>utilities</u></b> <i>Christina Tsouti, Eleni Ntzioni, Efstathia Tsarouchi, Dimitris Sakellariou, Marios Kotoulas, Christina Papadaskalopoulou, Katerina Valta and Anastasios Karakostas</i>
		10:50	<b>Enabling Participatory Flood Monitoring Through Cloud Services</b> <i>Diego Fabian Pajarito Grajales, Livia Castro Degrossi, Daniel Barros, Mohammed Rizwan Khan, Fernanda Lima E Silva, Maria Alexandra Cunha, João Porto de Albuquerque and Rachel Trajber</i>
		11:10	<b>Emergency Procedures to Executable Plans</b> <i>Massimo Cossentino, Davide Andrea Guastella, Salvatore Lopes, Luca Sabatucci and Mario Tripiciano.</i>
		<b>Chair: Nada Matta</b>	
		11:30	<b>Analyzing citizens' needs during an extreme heat event, based on 311 service requests: A case study of the 2021 heatwave in Vancouver, British Columbia</b> <i>Ayda Kianmehr and Duygu Pamukcu</i>
		11:50	<b>A DEA-based Approach for Managing Performance of Public Service Systems During a Disaster</b> <i>Duygu Pamukcu, Christopher Zobel and Yue Ge</i>

10:30-12:30	<b>Track 3: <u>Usability and Universal Design of ICT for Emergency Management</u></b>  <b>(Room: E2)</b>	<b>Chairs: Terje Gjøsæter &amp; Jaziar Radianti</b>	
		10:30	<b>Adapting Textual Alerting Messages to Context and Population needs: Feedbacks from France</b> <i>Johnny Douvinet</i>
		10:50	<b>Community Segmentation and Inclusive Social Media Listening</b> <i>Lucia Castro Herrera and Terje Gjøsæter</i>
		11:20	<b>CBRNe, a universally designed app for that?</b> <i>Laura Petersen, Grigore M. Havarneanu, Natasha McCrone, Garegin Markarian, Åsa Burlin and Per-Erik Johansson</i>
		11:40	<b>Key Concepts for Effective Use of Digital-supported Table-top Crisis Management Exercises</b> <i>John Sören Pettersson</i>

		12:00	<b>(Remote presentation) Evaluating the Impact of 2D vs. 3D Building Plans for Fireground Incident Command Decision-Making</b> <i>Katelynn Kapalo, Kevin Pfeil, Joseph Bonnell and Joseph LaViola</i>
10:30-12:30	<b>Track 8: <u>Command and Control Studies</u></b>  <i>(Room: E3)</i>	<b>Chairs: Peter Berggren, Björn Johansson</b>	
		10:30	<b>Understanding at the Boundary of Inter-organizational Crisis Management – Perspectives from the Swedish COVID-19 Response</b> <i>Jonas Herkevall and Björn J. E. Johansson</i>
		11:00	<b>Managing natural hazards in Sweden – needs for improved information and decision support systems</b> <i>Viktor Sköld Gustafsson, Sofie Pilemalm, Tobias Andersson Granberg and Martin Waldemarsson</i>
		11:20	<b>A meta-evaluation of Swedish evaluations of COVID-19 pandemic management</b> <i>Alva Lindhagen, Anton Björnqvist and Peter Berggren</i>
		11:40	<b>Modeling Real World Crisis Management Plans with C2Sketch</b> <i>Bas Lijnse</i>
		12:10	<b>Functional and Dysfunctional modelling and assessment of an Emergency Response Plan</b> <i>Cendrella Chahine, François Peres, Thierry Vidal and Mohamad Elfalou</i>
10:30-12:30	<b>Track 9: <u>Social Media for Crisis Management</u></b>  <i>(Room: E4)</i>	<b>Chair: Amanda Hughes</b>	
		10:30	<b>Incident Streams 2021 Off the Deep End: Deeper Annotations and Evaluations in Twitter</b> <i>Cody Buntain, Richard McCreddie and Ian Soboroff</i>
		11:00	<b>A 'glocal' approach for real-time emergency event detection in Twitter</b> <i>Dario Salza, Edoardo Arnaudo, Giacomo Blanco and Claudio Rossi</i>
		11:30	<b>Are Sudden Crises Making me Collapse? Measuring Transfer Learning Performances on Urgency Detection</b> <i>Nils Bourgon, Benamara Farah, Alda Mari, Véronique Moriceau, Gaetan Chevalier, Laurent Leygue and Yasmine Djadda</i>
		11:50	<b>Ensemble learning for the classification of social media data in disaster response</b> <i>Hafiz Budi Firmansyah, Jesus Cerquides and Jose Luis Fernandez-Marquez</i>
		12:10	<b>Bang for your Buck: Performance Impact Across Choices in Learning Architectures for Crisis Informatics</b> <i>Shivam Sharma and Cody Buntain</i>

10:30-12:30	<p><b>Track 12: AI and Intelligent Systems for Crises and Risks</b></p> <p>(Room: E5)</p>	<b>Chair: Antonio De Nicola, Linda Elmhadhbi &amp; Fiona McNeill</b>	
		10:30	<p><b>Multi-Agent Dynamic Planning Architectures for Crisis Rescue Plans</b></p> <p><i>Cendrella Chahine, Thierry Vidal, Mohamad El Falou and François Pérès</i></p>
		10:50	<p><b>A Simulation Framework for Epidemic Spreading in Semantic Social Networks</b></p> <p><i>Rocco Sergio Palermo and Antonio De Nicola</i></p>
		11:10	<p><b>Towards flexibility sharing in multi-agent dynamic planning: the case of the health crisis</b></p> <p><i>Aïdin Sumic, Emna Amdouni, Thierry Vidal and Hedi Karray</i></p>
		11:30	<p><b>A new approach to structured processing of feedback for discovering and investigating interconnections, cascading events and disaster</b></p> <p><i>Christian Iasio, Ingrid Canovas, Elie Chevillot-Miot and Tendry Randramialala</i></p>
		11:50	<p><b>(Remote Presentation) Understanding Data augmentation with synthesized damaged roof images generated by GAN</b></p> <p><i>Koki Asami, Shono Fujita, Kei Hiroi and Michinori Hatayama</i></p>
		12:10	<p><b>(Remote Presentation) Automatic Multilingual Incident Report Generation for Crisis Management</b></p> <p><i>Simon Mille, Gerard Casamayor, Jens Grivolla, Alexander Shvets and Leo Wanner</i></p>
12:30 -13:30	Lunch		
13:30-15:30	<p><b>Track 2: Analytical Modeling and Simulation</b></p> <p>(Room: E1)</p>	<b>Chair: Julian Zobel</b>	
		13:30	<p><b>Severity of Crowding at Evacuation Shelters after a Major Earthquake</b></p> <p><i>Toshihiro Osaragi, Koji Ogino, Noriaki Hirokawa and Takuya Oki</i></p>
		14:00	<p><b>Finding and explaining optimal screening strategies with limited tests during the COVID-19 epidemics</b></p> <p><i>Carole Adam and Hélène Arduin</i></p>
		14:30	<p><b>Predicting Volunteer Travel Time to Emergencies</b></p> <p><i>Violeta Tobias Andersson Granberg, Sara Erlander, David Fredman, Lovisa Olovsson and Emma Persson</i></p>
		14:50	<p><b>CAMON: Aerial-Ground Cooperation System for Disaster Network Detection</b></p> <p><i>Julian Zobel, Ralf Kundel and Ralf Steinmetz</i></p>
13:30-15:30		<b>Chair: Rob Grace</b>	

	<p><b>Track 4:</b>  <b>Visions of  Future Crisis  Management</b></p> <p><i>(Room: E2)</i></p>	<p><b>13:30</b></p> <p><b>Use of Physics of Decision to assess how COVID-19 impacted air pollution</b>  <i>Camelia Bellepeau, Hugo Bergere, Corentin Thevenet, Frédéric Bénaben, Nafe Moradkhani and Thibaut Cerabona</i></p>
		<p><b>14:00</b></p> <p><b>Modeling cascading disasters: The importance of political systems and organizational networks</b>  <i>Francesca Giardini and Clara Egger</i></p>
		<p><b>14:30</b></p> <p><b>Data Ecosystems and Disaster Risk Reduction in Cross-border Regions: Visioning from 2020 Roya Valley Flood Disaster</b>  <i>Anouck Adrot and Mercedes Aguerre</i></p>
		<p><b>Chair: Aurélie Montarnal</b></p>
		<p><b>15:00</b></p> <p><b>Opportunities for Multisensor Integration in Public-Safety Answering Points</b>  <i>Rob Grace and Michelle Potts</i></p>

13:30-15:30	<p><b>Track 6:</b> <b><u>Technologies for First Responders</u></b></p> <p>(Room: E3)</p>	<p><b>Chairs: Evangelos Sdongos, Angelos Amditis, Eleftherios Ouzounoglou, Petros Daras, Anastasios Dimou, George Boustras, Tiina Ristmäe</b></p>
		<p><b>13:30</b></p> <p><b>A Symbiotic Orchestration Module for Multi-agent Collaboration in Disaster Response Scenarios</b> <i>Thomas Theodoridis, George Katsikas, Nicholas Vretos and Petros Daras</i></p>
		<p><b>14:00</b></p> <p><b>Barriers to Digitalized Co-production: the Case of Volunteer First Responders</b> <i>Sofie Pilemalm</i></p>
		<p><b>14:30</b></p> <p><b>Analysis of the chemical incidents from Seveso Directive according to direct fatalities and injuries</b> <i>Ana María Cintora, Eva Teresa Robledo, Cristina Gomez, Raquel Lafuente, Ricardo García and Cristina Horrillo</i></p> <p><b>14:50</b></p> <p><b>Improving cardiopulmonary resuscitation by building trust between dispatchers and citizens through simulation workshop</b> <i>Ophélie Morand, Caroline Rizza, Stéphane Safin and Robert Larribau</i></p>
13:30-15:30	<p><b>Track 9:</b> <b><u>Social Media for Crisis Management</u></b></p> <p>(Room: E4)</p>	<p><b>Chair: Christian Reuter</b></p>
		<p><b>13:30</b></p> <p><b>Is Multi-Modal Data Key for CrisisContent Categorization on SocialMedia?</b> <i>Zijun Long and Richard McCreddie</i></p>
		<p><b>14:00</b></p> <p><b>"Please Donate for the Affected": Supporting Emergency Managers in Finding Volunteers and Donations in Twitter Across Disasters</b> <i>Pooneh Mousavi and Cody Buntain</i></p>
		<p><b>14:30</b></p> <p><b>Towards an Automated Information Extraction Model from Twitter Threads during Disasters</b> <i>Kiran Zahra, Rahul Deb Das, Frank O. Ostermann and Ross S. Purves</i></p> <p><b>14:50</b></p> <p><b>Automated construction of a French Entity Linking dataset to geolocate social network posts in the context of natural disasters</b> <i>Gaëtan Caillaut, Cécile Gracianne, Nathalie Abadie, Guillaume Touya and Samuel Auclair</i></p> <p><b>15:10</b></p> <p><b>Real-time Alert Framework for Fire Incidents Using Multimodal Event Detection on Social Media Streams</b> <i>Thomas Papadimos, Nick Pantelidis, Stelios Andreadis, Aristeidis Bozas, Ilias Gialampoukidis, Stefanos Vrochidis and Ioannis Kompatsiaris</i></p>
13:30-15:30		<p><b>Chairs: Kees Boersma &amp; Jaziar Radianti</b></p>

	<p><b>Track 13:</b> <b><u>Data and resilience: opportunities and challenges</u></b></p> <p><b>(Room: E5)</b></p>	<p><b>13:30</b></p> <p><b>Understanding Building upon the existing knowledge: Updating and improving the Smart Mature Resilience Model</b> <i>Eulalia Gomez Martin, Josune Hernantes, Leire Labaka and Marcos Borges</i></p>
<p><b>14:00</b></p> <p><b>Using Social Media Data in Emergency Management: a proposal for a socio-technical framework and a systematic literature review</b> <i>Anouck Adrot, Samuel Auclair, Julien Coche, Audrey Fertier, Cécile Gracianne and Aurélie Montarnal</i></p>		
<p><b>14:20</b></p> <p><b>Continuous systematic situation monitoring: pitfalls and possibilities</b> <i>Joeri van Laere and Kristens Gudfinnsson</i></p>		
<p><b>14:50</b></p> <p><b>(Remote Presentation) Understanding Historical, Socio-Economic, and Policy Contributions to COVID-19 Health Inequities</b> <i>Savannah Thais, Shaine Leibowitz, Allie Saizan and Ashay Singh</i></p>		
<p><b>15:10</b></p> <p><b>(Remote Presentation) Enhancing community resilience through dialogical participatory mapping</b> <i>Vangelis Pitidis, Joao Porto de Albuquerque, Jon Coaffee and Fernanda Lima</i></p>		
15:30 - 16:00	<i>Coffee Break</i>	
16:00 - 17:00	<p><i>Panel: Ethics and Crisis management</i> <i>By Katrina Peterson, Carole Adam, Stefan Schauer, Florence Sedes</i> <i>Session Chair: Nada Matta</i> <b>Room: Grand Amphi</b></p>	
<b>Cocktail + Visit of Lourdes</b>		

<b>Tuesday 24 - May - 2022</b>		
08:00 - 17:30	Onsite registration	
09:00 - 10:00	<p>Keynote speech: <b><i>Crisis Management from FRENCH Practitioners Perspectives.</i></b>            By <b>Gregory Allione</b>            General Controller, Departmental Director of the Fire and Rescue Service of the Bouches-du-Rhône, France.            Session Chair:  <b>Room: Grand Amphi</b></p>	
10:00 - 10:30	<b>Coffee break</b>	
10:30 - 11:30	<b>EENA Panel</b> Session Chair: <b>Room: Grand Amphi</b>	
11:30-12:30	<u>Track 2:</u> <b><i>Analytical Modeling and Simulation</i></b> (Room: E1)	<b>Chairs: Bernd Hellingrath</b>
		<p><b>11:30</b> <b>Measuring the resilience of supply chain networks</b>  <i>Till Sahlmüller and Bernd Hellingrath</i></p> <p><b>12:00</b> <b>A physics-based approach to evaluate crisis impacts on project management</b>  <i>Clara Le Duff, Jean-Philippe Gitto, Julien Jeany, Raphaël Falco, Matthieu Lauras and Frederick Benaben</i></p>
11:30-12:30	<u>Track 6:</u> <b><i>Technologies for First Responders</i></b> (Room: E2)	<b>Chairs: Evangelos Sdongos, Angelos Amditis, Eleftherios Ouzounoglou, Petros Daras, Anastasios Dimou, George Boustras, Tiina Ristmäe</b>
		<p><b>11:30</b> <b>In-depth analysis of practitioners' perceptions about seismic early warning prior to aftershocks: the point of view of the USAR community</b>  <i>Samuel Auclair, Pierre Gehl, Mickael Delatre, Christophe Debray and Philippe Méresse</i></p> <p><b>12:00</b> <b>Augmented reality points of interest for improved first responder situational awareness</b>  <i>Kyriaki Christaki, Dimitrios Tsiakmakis, Ivanka Babic, Guillaume Inglese, Konstantinos Konstantoudakis, Gabriele Giunta, Anastasios Dimou, Olivier Balet and Petros Daras</i></p>

11:30-12:30	<b><u>Practitioner Session:</u></b>  (Room: E3)	<b>Chair: Nada Matta</b>	
		11:30	<b>Electronic Visualization for Situational Awareness in Control Rooms</b> <i>Christoph Lamers</i>
		11:45	<b>ELD-BS: the digital situation dashboard for Baden-Württemberg</b> <i>Tobias Hellmund, Manfred Schenk, Jürgen Moßgraber, Hans Springer, Reuter Jürgen and Philipp Hertweck</i>
		12:00	<b>Post-earthquake damage assessment: feedback from a cross-border crisis exercise</b> <i>Samuel Auclair, Christian Iasio, Andreï Balgiu, Antoni Blasquez, Jean-Christophe Castagnos, Emilie Crochet, Olivier Dalverny, Xavier Goula, Paco Martinez, Philippe Méresse, Philippe Soulé-Péré and Ghislaine Verrhiest-Leblanc</i>
12:15	<b>Evaluation of Tabletop Exercises in Emergency Response Research and Application in an Anonymous Research Project</b> <i>Pauline Tobergte, Alena Knispel, Lennart Landsberg and Ompe Aimé Mudimu</i>		
12:30 - 13:30	Lunch		
13:30 - 14:30	Keynote speech: <b>Communication, Technology, &amp; Trust in the Future of Crisis Management</b> <b>By Keri Stephens</b> Professor in Organizational Communication Technology, Co-Director of Technology, Information, & Policy Institute Session Chair: <b>Room: Grand Amphi</b>		
14:30-15:30	<b><u>Posters and Demos</u></b>  (Room: Building E)	<b>Chairs: Linda Elmhadi, Terje Gjøsæter</b>	
15:30 - 16:00	Coffee Break		
16:00 - 17:00	<b>ISCRAM General Assembly.</b>  <b>Room: Grand Amphi</b>		
<b>Gala Diner: Château Bouscassé</b>			

<b>Wednesday 25 - May - 2022</b>									
08:00 - 17:30	Onsite registration								
09:00 - 10:00	<p>Keynote speech: <b>20 Years of Crisis Informatics: Citizens' and Authorities' Attitudes Towards Social Media for Public Safety and Security</b> By <b>Christian Reuter</b> Professor at Technical University of Darmstadt, Director of chair Science and Technology for Peace and Security (PEASEC) Session Chair: <b>Room: Grand Amphi</b></p>								
10:00 - 10:30	<b>Coffee break</b>								
10:30-12:10	<p style="text-align: center;"><b>Chair: Julian Zobel</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%; text-align: center; vertical-align: top;"><b>10:30</b></td> <td><b>Dynamic Capacitated Vehicle Routing Problem for Flash Flood Victim's Relief Operations</b> <i>Florent Dubois, Paul Renaud-Goud and Patricia Stolf</i></td> </tr> <tr> <td style="text-align: center; vertical-align: top;"><b>11:00</b></td> <td><b>Coupling agent-based simulation with optimization to enhance population sheltering</b> <i>Ahmed Laatabi, Benoit Gaudou, Chihab Hanachi, Patricia Stolf and Sébastien Truptil</i></td> </tr> <tr> <td style="text-align: center; vertical-align: top;"><b>11:20</b></td> <td><b>Regarding the COVID-19 crisis from a systems engineering perspective</b> <i>Santiago Pantano Calderón, Claude Baron, Jean-Charles Chaudemar, Élise Vareilles and Rob Vingerhoeds</i></td> </tr> <tr> <td style="text-align: center; vertical-align: top;"><b>11:50</b></td> <td><b>Threat and risk scenarios for Offshore wind farms and an approach to their assessment</b> <i>Alexander Gabriel, Babette Tecklenburg and Frank Sill Torres</i></td> </tr> </table> <p style="text-align: center;"><b>Track 2: <u>Analytical Modeling and Simulation</u></b>  (Room: E1)</p>	<b>10:30</b>	<b>Dynamic Capacitated Vehicle Routing Problem for Flash Flood Victim's Relief Operations</b> <i>Florent Dubois, Paul Renaud-Goud and Patricia Stolf</i>	<b>11:00</b>	<b>Coupling agent-based simulation with optimization to enhance population sheltering</b> <i>Ahmed Laatabi, Benoit Gaudou, Chihab Hanachi, Patricia Stolf and Sébastien Truptil</i>	<b>11:20</b>	<b>Regarding the COVID-19 crisis from a systems engineering perspective</b> <i>Santiago Pantano Calderón, Claude Baron, Jean-Charles Chaudemar, Élise Vareilles and Rob Vingerhoeds</i>	<b>11:50</b>	<b>Threat and risk scenarios for Offshore wind farms and an approach to their assessment</b> <i>Alexander Gabriel, Babette Tecklenburg and Frank Sill Torres</i>
<b>10:30</b>	<b>Dynamic Capacitated Vehicle Routing Problem for Flash Flood Victim's Relief Operations</b> <i>Florent Dubois, Paul Renaud-Goud and Patricia Stolf</i>								
<b>11:00</b>	<b>Coupling agent-based simulation with optimization to enhance population sheltering</b> <i>Ahmed Laatabi, Benoit Gaudou, Chihab Hanachi, Patricia Stolf and Sébastien Truptil</i>								
<b>11:20</b>	<b>Regarding the COVID-19 crisis from a systems engineering perspective</b> <i>Santiago Pantano Calderón, Claude Baron, Jean-Charles Chaudemar, Élise Vareilles and Rob Vingerhoeds</i>								
<b>11:50</b>	<b>Threat and risk scenarios for Offshore wind farms and an approach to their assessment</b> <i>Alexander Gabriel, Babette Tecklenburg and Frank Sill Torres</i>								
12:10-12:30	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;"></td> <td style="text-align: center;"><b>Chair: Nicolas Lalone</b></td> </tr> <tr> <td style="text-align: center; vertical-align: top;"><b>12:10</b></td> <td><b>Detecting Covid-19 relevant situations using Privacy-by-Design based Mobile Experience Sampling</b> <i>Hannes Restel, Eridy Lukau, Sebastian Sterl and Lars Gerhold</i></td> </tr> </table> <p style="text-align: center;"><b>Track 7: <u>Disaster Public Health and Healthcare Informatics</u></b>  (Room: E2)</p>		<b>Chair: Nicolas Lalone</b>	<b>12:10</b>	<b>Detecting Covid-19 relevant situations using Privacy-by-Design based Mobile Experience Sampling</b> <i>Hannes Restel, Eridy Lukau, Sebastian Sterl and Lars Gerhold</i>				
	<b>Chair: Nicolas Lalone</b>								
<b>12:10</b>	<b>Detecting Covid-19 relevant situations using Privacy-by-Design based Mobile Experience Sampling</b> <i>Hannes Restel, Eridy Lukau, Sebastian Sterl and Lars Gerhold</i>								

10:30-12:10	<p><b>Track 8:</b> <b><u>Command and Control Studies</u></b> <b>(Room: E2)</b></p>	<b>Chairs: Peter Berggren, Björn Johansson</b>	
		10:30	<p><b>An Analysis of a Swedish Medical Command and Control System's Situation Reports from the COVID-19 Pandemic</b> <i>Anton Björnqvist, Marc Friberg, Carl-Oscar Jonson, Jenny Pettersson and Peter Berggren</i></p>
		11:00	<p><b>Synthesizing Comparison for the Development of a Generic Command and Control System</b> <i>Lennart Landsberg, Jörg Schmidt and Ompe Aimé Mudimu</i></p>
		11:20	<p><b>Assessment of Collaborative Crisis Management Capability by Generic Questions</b> <i>Per-Anders Oskarsson, Niklas Hallberg, Johan Nordström, Mari Olsén and Magdalena Granåsen</i></p>
10:30-11:30	<p><b>Track 9:</b> <b><u>Social Media for Crisis Management</u></b> <b>(Room: E3)</b></p>	<b>Chair: Cody Buntain</b>	
		10:30	<p><b>Gaussian Processes for One-class and Binary Classification of Crisis-related Tweets</b> <i>Jens Kersten, Jan Bongard and Friederike Klan</i></p>
		10:50	<p><b>" TriggerCit: Early Flood Alerting using Twitter and Geolocation - a comparison with alternative sources</b> <i>Carlo Alberto Bono, Barbara Pernici, Jose Luis Fernandez-Marquez, Amudha Ravi Shankar, Mehmet Oğuz Mülâyim and Edoardo Nemni</i></p>
		11:10	<p><b>Understanding reactions to misinformation - a Covid-19 perspective</b> <i>Ahmed Alnuhayt, Suvodeep Mazumdar, Vitaveska Lanfranchi and Frank Hopfgartner</i></p>
10:30-11:10	<p><b>Track 10:</b> <b><u>Geospatial Technologies and Geographic Information Science for Crisis Management</u></b> <b>(Room E4)</b></p>	<b>Chair: Michael Erskine</b>	
		10:30	<p><b>Examining the feasibility of LoRa-based monitoring in large-scale disaster response scenarios</b> <i>Tim-Jonathan Huyeng, Timo Bittner and Uwe Rüppel</i></p>
		10:50	<p><b>Development of a Geospatial Agent-Based Simulation of Disaster Evacuations for Battery Electric Vehicle (BEV) Policy</b> <i>Michael Erskine, Scott Seipel and Cayson Seipel</i></p>
11:10-11:30	<p><b>Track 11:</b> <b><u>Reimagining ethical, legal, and social issues in a COVID era</u></b> <b>(Room: E4)</b></p>	<b>Chair: Katrina Petereon</b>	
		11:10	<p><b>A serious game for debating about the use of Artificial Intelligence during the COVID-19 pandemics</b> <i>Carole Adam and Cédric Lauradoux</i></p>

11:30-12:30	<b>Track 14:</b> <b><u>Open Track</u></b> <b>(Room: E4)</b>	<b>Chair: Hemant Purohit</b>	
		11:30	<b>Towards More Insight into Cyber Incident Response Decision Making and its Implications for Cyber Crisis Management</b> <i>Jelle Groenendaal, Ira Helsloot and Christian Reuter</i>
		11:50	<b>Human-AI Teaming for COVID-19 Response: A Practice &amp; Research Collaboration Case Study</b> <i>Amanda Hughes, Keri Stephens, Steve Peterson, Hemant Purohit, Anastazja G. Harris, Yasas Senarath, S. Ashley Jarvis, Carolyn E. Montagnolo and Karim Nader</i>
		12:10	<b>Tactical police interventions: design challenges for situational awareness</b> <i>Erik Borglund and Jonas Hansson</i>
11:30-12:30	<b><u>Practitioner Session:</u></b> <b>(Room: E3)</b>	<b>Chair: Nada Matta</b>	
		11:30	<b>How to support situation awareness in operational crisis Management: Case studies</b> <i>Mickael Babin, Nada Matta, Guillaume Delatour, Paul Henri Richard and Patrick Laclemece</i>
		11:45	<b>Ethics in Catastrophes, Extraordinary decisions</b> <i>Ana Maria Aldea Reyes, Marta Burgos Gonzalez and Susana Izquierdo Funcia</i>
		12:00	<b>Experience Feedback capitalization of Covid'19 Management in Troyes city</b> <i>Nada Matta, Paul Henri Richard, Alain Hugerot and Theo Lebert</i>
		12:15	<b>Authoring virtual simulations to measure situation awareness and understanding</b> <i>Stella Polikarpus, Tobias Ley, Hans Hazebroek, Graham Edgar, Geoffrey Sallis, Steven Baker and Anna Figueras Masip</i>
12:30 - 13:30	<b>Closing Ceremony &amp; Lunch</b>		
<b>Social Event: Visit of the "Grottes de Bétharram"</b>			

# ISCRAM 2022 Committee

## Conference chairs

- Hedi Karray, INP-ENIT, France
- Antonio De Nicola, ENEA, Italy

## Program chairs

- Nada Matta, UTT, France
- Hemant Purohit, George Mason University, USA

## Workshop co-chairs

- Anne-Marie Barthe, IMT Mines Albi, France
- Chihab Hanachi, University Toulouse 1, France

## DEMO & POSTER co-chairs

- Linda Elmhadi, INSA Lyon, France
- Terje Gjørseter, Oslo Metropolitan University, Norway

## Doctoral Colloquium Chairs

- Kathleen Moore, James Madison University, USA
- Audrey Fertier, IMT Mines Albi, France

## Publicity and Communication chairs

- Linda Elmhadi, INSA Lyon, France
- Aurelie Montarnal, IMT Mines Albi, France
- Arkopaul Sarkar, INP-ENIT, France
- Aidin Sumic, INP-ENIT, France

## Conference Local Management and Logistics

- Bernard Archimède, INP-ENIT, France

## Advisory Board

- Frederik Benaben, IMT Mines Albi, France
- Christopher Zobel, Virginia Tech, USA
- Kees Boersma, Netherlands
- Caroline Rizza, France

# Conference Venue

ISCRAM 2022 conference will be held at ENIT (Ecole Nationale D'ingénieurs de Tarbes).  
Address: 47 Avenue d'Azereix 65000 Tarbes.

## Access by road

Turn right towards Tarbes Town Centre at the first roundabout, then go straight ahead until you reach the university round about, then follow the signs to the university campus.

The entrance to the university campus is a few meters further along on your left (drive past the Observatory and then take the first on the right to access the car park next to the gymnasium).

ENIT can also be reached through the *Place de l'Ingénieur* entrance by driving a few hundred meters down the *Avenue d'Azereix*.

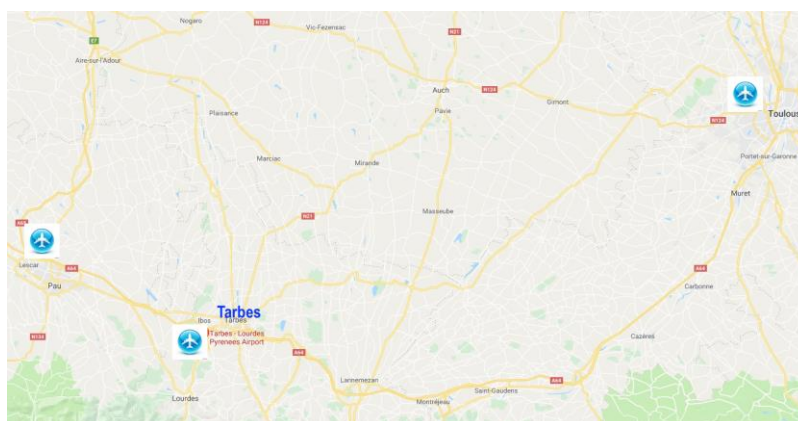
Tarbes is also served by the Highway allowing in the direction of Toulouse, Pau, Bayonne and Bordeaux.

## Access by Train

The Gare de Tarbes railway station offers direct connections with Paris, Bordeaux, Toulouse, Bayonne and several regional destinations.

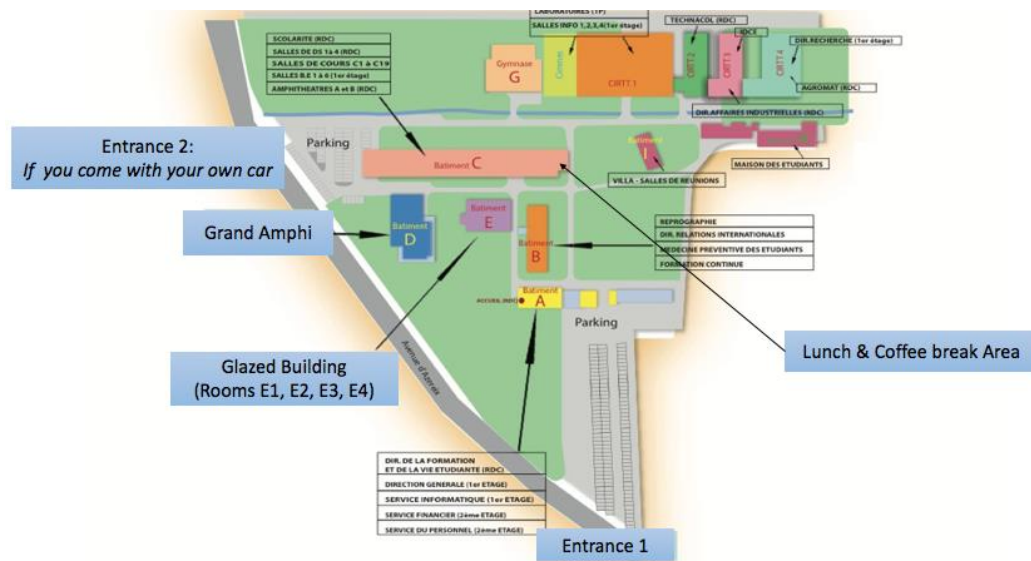
## Access by air

- **Tarbes-Lourdes- Pyrenees Airport:** 10 km from the campus (10 minutes)
  - Then taxi or rent car.
  - <https://www.tlp.aeroport.fr/destinations>
- **Pau-Pyrenees Airport:** 45 km from the campus. (30 minutes)
  - Then Shuttle buses to Tarbes /SNCF [rail] connection/-hire car
- **Toulouse Blagnac Airport:** 150 KM from the Campus (90 minutes)
  - Then Shuttle buses to Tarbes /SNCF [rail] connection/-rent car



The Tarbes-Lourdes-Pyrénées Airport is situated 10 kilometres (6.2 mi) from the town centre. This airport is served by HOP! which provides three daily and two weekend air services to Paris Orly. Ryanair serves London-Stansted and Milan Bergamo, with two and three flights a week, respectively. Meridiana connects to Rome and finally Air Nostrum (Iberia Regional) offers two flights per week to Madrid Barajas.

## MAP of ENIT



### **The Glazed building**

The glazed building includes rooms E1, E2, E3, and E4 for the parallel sessions.



### **The Grand Amphi**

The plenary sessions are scheduled in the Grand Amphi room.



### **ISCRAM BUS pick up and drop off**

ISCRAM 2022 will provide pick up and drop off bus service from Verdun Square to ENIT.

1 ride the morning and 1 ride the evening.

*More details about the station and ride time will be provided soon.*

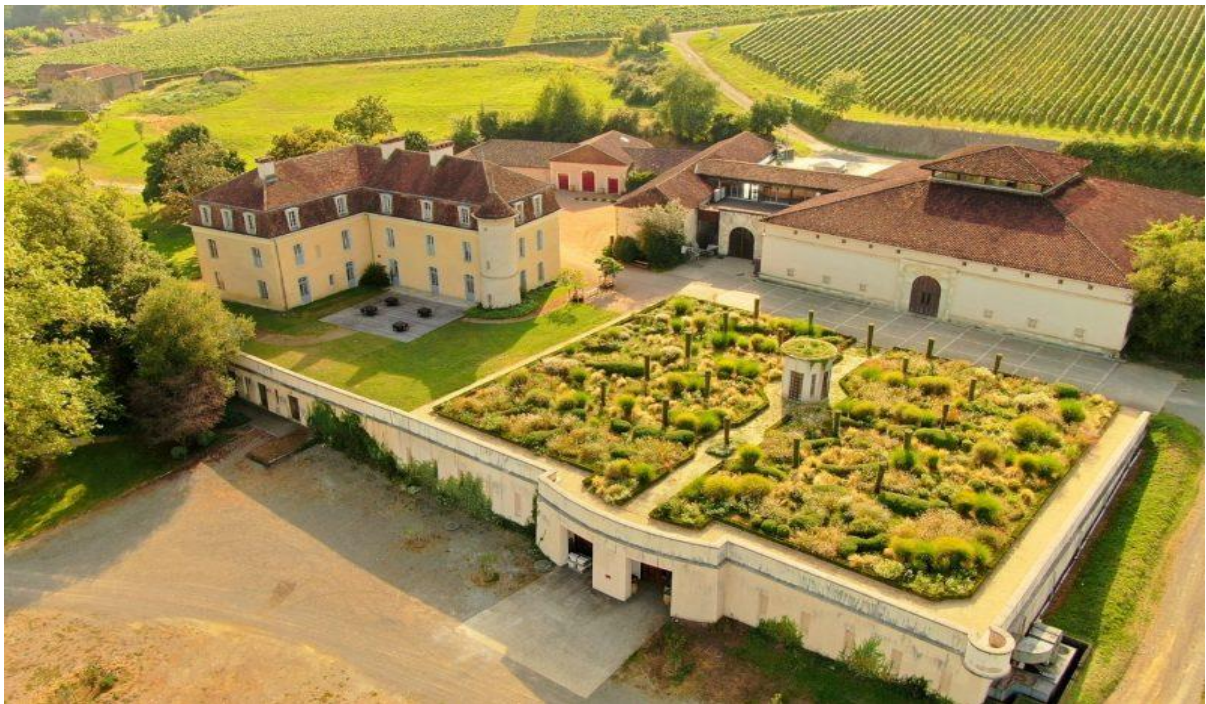
## Social events

[Lourdes](#) is a French town in the Pyrenean foothills and one of the world's most frequently visited pilgrimage sites.



Website: [Lourdes](#)

[Château Bouscassé](#) is one of the most famous wineries and vineyards in France.



Website: [Château Bouscassé](#)

Grottes de Bétharram are one of the most beautiful caves of Europe.



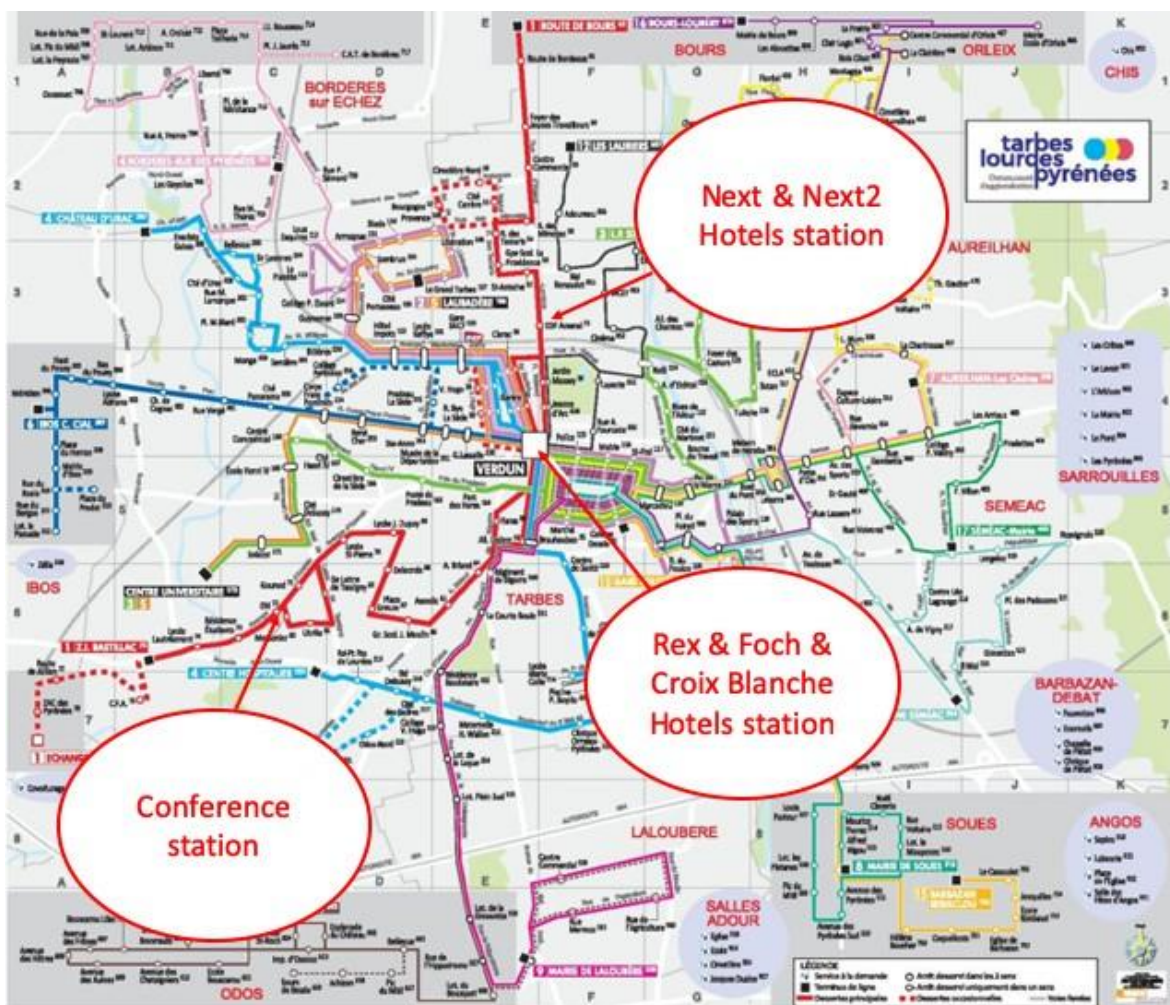
Website: [Grottes de Bétharram](http://www.grottesdebetharram.com)

# Further information about your stay in Tarbes during ISCRAM 2022

## Public transport in Tarbes:

Grand Tarbes bus network. The following bus routes go to the university campus:

- Line 1 (Red line on the map) from Verdun square in the direction of “Echangeur ouest”



## Taxi service in Tarbes

Radio Taxis Tarbais

Phone: +33 5 62 34 32 36

Taxi Station: Place de Verdun

Approx. 10-12€/ride from Downtown (Verdun square) to ENIT

## Verdun Square (Place de Verdun)



### Partner Hotels

Hotel name	Price	Website
Le REX Hôtel ★ ★ ★ ★	99 € (Breakfast included)	<a href="http://www.lerexhotel.com">www.lerexhotel.com</a>
Le NEXHOTEL ★ ★ ★	72€ (Breakfast included)	<a href="http://www.lenexhotel.com">www.lenexhotel.com</a>
Hôtel FOCH ★ ★ ★	70 € (Breakfast included)	<a href="http://www.hotel-foch.eu">www.hotel-foch.eu</a> <a href="mailto:hotelfoch@gmail.com">[hotelfoch@gmail.com]</a>
Hôtel La Croix Blanche ★ ★	62€ (Breakfast included)	<a href="http://www.hotel-lacroixblanche.fr">www.hotel-lacroixblanche.fr</a>
Le Nex2 Hôtel ★ ★	60€ (Breakfast included)	<a href="http://www.lenex2.com">www.lenex2.com</a>

# ISCRAM 2022 Sponsors

